

## **SMS Terms and Conditions**

When you sign up for text messages from Muscogee Nation Department of Health you are signing up to receive text messages related to your relationship with Muscogee Nation Department of Health and /or its partners including updates related to your visits, MyChart account, one-time passcode, prescription reminders, and care management. You do not need to provide consent to receive services.

You can opt-out SMS messages by texting STOP to the respective short code. Your opt-out request will generate one final message confirming that you have been unsubscribed. You will no longer receive SMS messages from the short code you opted out from. If you want to join again, sign up using MyChart or text HELP to the short code for instructions.

If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at **918-233-9551 or by email at [mychartsupport@creekhealth.org](mailto:mychartsupport@creekhealth.org)**

Carriers are not liable for delayed or undelivered messages. Further Muscogee Nation Department of Health and its Partners will not be liable for any delays in the receipt of any text messages, nor will Muscogee Nation Department of Health or its Partners be liable for any undelivered messages, as delivery is subject to effective transmission from your network operator.

Message and data rates may apply for any messages sent to you from us and to us from you. Message frequency may vary. Applicable roaming charges may apply.

For more information, please view our Privacy Policy {<https://www.creekhealth.org/wp-content/uploads/2020/11/noticeofprivacypractices.pdf>}. Contact us at **918-233-9551**