



Human Resources
P.O. Box 1118
Okmulgee, OK 74447

POSITION: Patient Access Clerk (2 Positions)-Council Oak
VACANCY ANNOUNCEMENT: CN-22-305

STARTING SALARY: Negotiable
CLOSING DATE: Open Until Filled

The Muscogee (Creek) Nation Department of Health (MCNDH) provides comprehensive health care services to Native Americans living within the Muscogee (Creek) Nation. MCNDH is an integrated system of six health centers, an Express Care Clinic, two hospitals, a physical rehabilitation center and nine comprehensive community health programs Offering services across the lifespan including pediatrics, family medicine, nursing, dental, laboratory, radiology, pharmacy, behavioral health, emergency medical, audiology, nutrition, physical therapy and optometry.

DESCRIPTION OF ASSIGNMENT: The purpose of this position is to receive and route all incoming telephone calls, patients and/or visitors to the appropriate department, office, etc. Receives, sorts and distributes all incoming and interoffice mail, ensure postage for outgoing mail, general cashier duties, receiving and posting of payments and assist and/or serve as back up for registration and/or scheduling of patients as needed. This position is located at the Council Oak Comprehensive Health located in Tulsa, OK.

REQUIREMENTS: Candidates must meet the following requirements:
High School Diploma or GED equivalent is required. One (1) year of relevant experience is preferred. Current/Valid Driver's License. **It is the policy of MCNDH for all employees to comply with the COVID-19 vaccination program.**

EVALUATION METHODS: Applicants who meet the requirements described above will be evaluated to determine the extent to which they possess or have the potential to acquire knowledge, skills, abilities and personal characteristics, (KSAP's) required of this position. Applicants should address the following KSAP's on a separate attachment to their application.

1. Ability to communicate courteously and effectively with Muscogee (Creek) Nation Department of Health administrative and medical staff, patients and their families, Tribal and Non-Tribal health care professionals and the general public via telephone, and in writing.
2. Skill in dealing with many different types of individuals in order to effectively route their calls and assist as needed.
3. Ability to react calmly and efficiently under pressure and maintain a professional demeanor.
4. Knowledge of cash transactions and of the documentation of such transactions for accurate tracking.

APPLICATION PROCEDURES: Apply online at www.creekhealth.org. (Current employees must use a transfer request form available on the intranet home page under forms). The KSAP's as outlined in the Evaluation Methods section should be addressed, but are not required. For further information, call Jeremy Smith at (918) 762-0302. The Department of Health is an Equal Opportunity Employer; however, Indian Preference will be applied in the case of equally qualified applicants.

Staffing Coordinator

Date