

Human Resources P.O. Box 1118 Okmulgee, OK 74447

POSITION: System Analyst (I.T.)-Council Oak/Okmulgee **VACANCY ANNOUNCEMENT**: CN-24-119

STARTING SALARY: Negotiable CLOSING DATE: Open Until Filled

The Muscogee (Creek) Nation Department of Health (MCNDH) provides comprehensive health care services to Native Americans living within the Muscogee (Creek) Nation. MCNDH is an integrated system of six health centers, an Express Care Clinic, three hospitals, a physical rehabilitation center and nine comprehensive community health programs Offering services across the lifespan including pediatrics, family medicine, nursing, dental, laboratory, radiology, pharmacy, behavioral health, emergency medical, audiology, nutrition, physical therapy, and optometry.

DESCRIPTION OF ASSIGNMENT: The Incumbent is responsible for the system analysis of main Division of Health systems and supported subsystems. Also, the incumbent will provide system-level support of multiuser operating systems, hardware, and software tools, including installation, configuration, maintenance, and support of these systems. Incumbent will be the primary team member responsible for user management for the entire MCNDH. Incumbent reports directly to the Medical Informatics Manager. This position is located at the Council Oak Comprehensive Health in Tulsa, OK and the Muscogee (Creek) Nation Medical Center in Okmulgee, OK.

REQUIREMENTS: Candidates must meet the following requirements:

Bachelor's Degree or Associate's Degree in Computer Science, Management Information Science, Information Technology or related field is preferred. Three (3) years of relevant work experience is required. Experience in a Healthcare environment is preferred. A combination of education and relevant work experience may be considered in lieu of the education qualifications stated above. Healthcare experience preferred, not required. Incumbent must be insurable, and a valid Oklahoma Driver's License is required. CompTia A+, Network +, Microsoft Certified Professional, and/or CCNA certifications are a plus.

EVALUATION METHODS: Applicants who meet the requirements described above will be evaluated to determine the extent to which they possess or have the potential to acquire knowledge, skills, abilities, and personal characteristics, (KSAP's) required of this position. <u>Applicants should address the following KSAP's on a separate attachment to their application.</u>

- 1. Knowledge of installation, configuration, imaging, upgrading and support of Windows based personal computers/servers and associated software.
- 2. Knowledge of specific hardware: servers, workstations, printers, routers/switches, and access points.
- 3. Knowledge of DNS, SSH/SSL, TCP/IP, LAN/WAN networking, Active Directory, SQL, Citrix, VMware, Group Policy, Microsoft 365, Shell scripting, Virus/Spyware Utilities, and other network tools.
- 4. Ability to diagnose/troubleshoot problems related to computer systems, hardware, software, network, or peripheral equipment and make repairs or corrections where required.
- 5. Ability to work independently under minimum supervision.
- 6. Ability to communicate efficiently and effectively with department staff, tribal agencies, outside agencies, and the general public both orally and in writing.
- 7. Ability to maintain a confident and professional demeanor.

APPLICATION PROCEDURES: Apply online at <u>Department of Health Application</u>. (Current employees must use a transfer request form available on the intranet home page under forms). The KSAP's as outlined in the Evaluation Methods section should be addressed, but are not required. For further information, call Tracy Watters at (918) 762-0307. The Department of Health is an Equal Opportunity Employer; however, Indian Preference will be applied in the case of equally qualified applicants.

Staffing Coordinator	Date